



**Marketing Department**

December 8, 2006

Mark Spencer  
Go4Customer.com

Dear Mark:

I would like to express my sincere appreciation to you and your company for completing our task on time and on budget.

Within such a short period of time, your staff was able to call on my entire mailing list, verify each record, and prevent our company from spending a substantial amount of money in unnecessary mailings. Your company and its team leaders have demonstrated top-notch professionalism and abilities.

Management at Rutland Tool is very pleased and will keep Go4Customer.com in mind for future calling campaigns.

Thank you,

A handwritten signature in blue ink that reads 'Gavin V Contreras'. The signature is fluid and cursive, with a long horizontal line extending to the right.

Gavin V Contreras  
Marketing