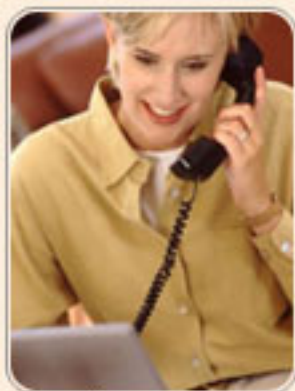


Customer Service Surveys

We provides the information for a price that makes sense for your business.



Go4Customer-Customer Service Surveys



Go4Customer Customer Service Survey can provide the information you need to make your company the number one choice for consumers. Do your customers love working with your business? Or do they experience frustration and disappointment, wishing they had turned to someone else? If there's something your customers want you to change, you should know about it.

Whether you want information about your specific customers, or consumer preferences in general, a good Customer Service Survey can give your company the edge it needs to pull ahead of the competition. But how does one go about collecting the data? Where do you turn for effective consumer research? At **Go4Customer-Customer Survey**, we provide the information you need to get the most useful and accurate customer surveys, for a price that makes sense for your business.

How do we Carry Out an Effective Customer Service Survey

We try putting together a customer service survey ourselves. But progress in statistics and customer research have specialized this area to the point where we often need proper training to get accurate and relevant results. Doing a survey our self could easily end up just wasting time and money.

If you want comprehensive information that you can use to improve your company's customer service, you should probably turn to an outside company for customer service consulting. These businesses have the knowledge, experience, and resources to implement successful surveys.

Employee
Research



Customer Service Surveys

Go4Customer can survey not just your customers, but your employees as well.



Get New Customers, and Hold onto Your Old Ones, Using Customer Service Surveys

The most fertile source of profits are the customers you already have. Encourage customer loyalty by tailoring customer service to their needs. Go4Customer can send your customers surveys that will be easy and painless to fill out, yet probing enough to reveal their particular reactions to your customer service.

New customers are especially fickle. Therefore you need to take great pains to cultivate long-lasting relationships. Good customer service is the foundation of this process. Go4Customer can help you provide information about what customer service strategies will appeal to the typical consumer.

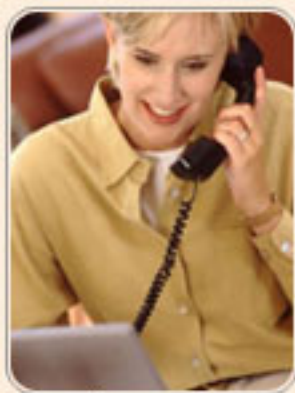
Employee Research

The key to great customer service is, beyond identifying what the customer wants, employing the right people. Go4Customer can survey not just your customers, but your employees as well, to investigate their strengths and weaknesses. That way you will know what areas to encourage them to work on.

In order to build a pool of experienced workers, you will need to guarantee employee satisfaction. Otherwise experienced employees will quit, and you'll constantly have to hire new people. By having employees fill out surveys, you can identify what you can change to make them happier and more productive.

Product Surveys

Product surveys are conducted by companies seeking valuable customer feedback so that they may improve their offerings and ultimately make more money. Most companies, however, do not conduct the studies themselves. Finding and qualifying participants, handing out and collecting materials, and organizing focus groups are not the types of things companies want to focus on. It's much easier for them to hire a third party to do all this minutiae for them.



Employee
Research



Customer Service Surveys

Go4Customer can survey not just your customers, but your employees as well.



Contact Us : Address

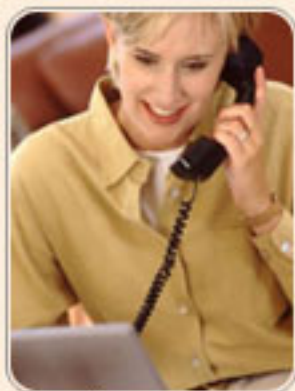


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